

**RAPORTIMI I TREGUESVE TE CILESISE SE SHERBIMIT (QOS)  
PER AKSESIN NE INTERNET  
(Q1I-Q7I)**

Periudha e raportimit

nga:

01.01.2022

deri:

30.06.2022

| Q1-I<br>Koha<br>per realizimin<br>e aksesit<br>ne Internet | Periudha<br>e mbledhjes<br>se te dhenave | Kerkesa<br>te<br>kompletuara | Koha e realizimit te aksesit ne Internet<br>(ne dite kalendarike) |                               |                                                                  |  |
|------------------------------------------------------------|------------------------------------------|------------------------------|-------------------------------------------------------------------|-------------------------------|------------------------------------------------------------------|--|
|                                                            |                                          |                              | Sigurimi<br>i aksesit fizik                                       | Sigurimi<br>i aksesit llogjik | Sigurimi<br>i aksesit fizik<br>dhe llogjik<br>te marra se bashku |  |
|                                                            | Tremujori I                              | 50%                          | 0                                                                 | 0                             | 0                                                                |  |
|                                                            |                                          | 95%                          | 0                                                                 | 0                             | 0                                                                |  |
|                                                            |                                          | 99%                          | 0                                                                 | 0                             | 0                                                                |  |
|                                                            | Tremujori II                             | 50%                          | 0                                                                 | 0                             | 0                                                                |  |
|                                                            |                                          | 95%                          | 0                                                                 | 0                             | 0                                                                |  |
|                                                            |                                          | 99%                          | 0                                                                 | 0                             | 0                                                                |  |
|                                                            | Tremujori III                            | 50%                          |                                                                   |                               |                                                                  |  |
|                                                            |                                          | 95%                          |                                                                   |                               |                                                                  |  |
|                                                            |                                          | 99%                          |                                                                   |                               |                                                                  |  |
|                                                            | Tremujori IV                             | 50%                          |                                                                   |                               |                                                                  |  |
|                                                            |                                          | 95%                          |                                                                   |                               |                                                                  |  |
|                                                            |                                          | 99%                          |                                                                   |                               |                                                                  |  |

| Q2-I<br>Koha<br>e lidhjes<br>(login) | Periudha<br>e mbledhjes<br>se te dhenave | Realizimi<br>i lidhjeve<br>(ne %) | Koha<br>per realizimin<br>e lidhjeve<br>(ne sek.) | Numri<br>i vezhgimeve |  |
|--------------------------------------|------------------------------------------|-----------------------------------|---------------------------------------------------|-----------------------|--|
|                                      | Tremujori I                              | 80%                               | 10                                                | 1000                  |  |
|                                      |                                          | 95%                               | 10                                                | 1000                  |  |
|                                      | Tremujori II                             | 80%                               | 10                                                | 1000                  |  |

|  |               |     |    |      |  |
|--|---------------|-----|----|------|--|
|  | Tremujori I   | 95% | 10 | 1000 |  |
|  | Tremujori III | 80% |    |      |  |
|  |               | 95% |    |      |  |
|  | Tremujori IV  | 80% |    |      |  |
|  |               | 95% |    |      |  |

|                                                            |                                    |                                                   |                                                                       |                                                                     |                                                               |                   |
|------------------------------------------------------------|------------------------------------|---------------------------------------------------|-----------------------------------------------------------------------|---------------------------------------------------------------------|---------------------------------------------------------------|-------------------|
| Q3-I<br>Shpejtesia e arritur ne transmetimin e te dhenave  | Periudha e mbledhjes se te dhenave | Shpejtesia e arritur ne transmetimin e te dhenave |                                                                       |                                                                     |                                                               |                   |
|                                                            |                                    | Ne drejtimin download                             |                                                                       |                                                                     |                                                               |                   |
|                                                            |                                    | Numri i veshgimeve                                | Shpejtesia me e larte e arritur per 95% te transmetimit te te dhenave | Shpejtesia me e ulet e arritur per 5% te transmetimit te te dhenave | Vlera mesatare e shpejtesise se transmetimit te te dhenave    | Devijimi standard |
|                                                            | Tremujori I                        | 36234                                             | 975000                                                                | 70000                                                               | 735000                                                        |                   |
|                                                            | Tremujori II                       | 36234                                             | 975000                                                                | 70000                                                               | 735000                                                        |                   |
|                                                            | Tremujori III                      |                                                   |                                                                       |                                                                     |                                                               |                   |
| Q4-I<br>Raporti i transmetimeve te deshtuara te te dhenave | Tremujori IV                       |                                                   |                                                                       |                                                                     |                                                               |                   |
|                                                            |                                    |                                                   |                                                                       |                                                                     |                                                               |                   |
|                                                            | Periudha e mbledhjes se te dhenave | Numri i nevojshem i veshgimeve                    | Shuma tentativave per transmetim                                      | Shuma transmetimeve te deshtuara                                    | Raporti i transmetimeve te deshtuara te te dhenave (D/C*100)% |                   |
|                                                            | A                                  | B                                                 | C                                                                     | D                                                                   | E                                                             |                   |
|                                                            | Tremujori I                        | 100                                               | 100                                                                   | 0                                                                   | 0                                                             |                   |
|                                                            | Tremujori II                       | 100                                               | 100                                                                   | 0                                                                   | 0                                                             |                   |

|  |               |  |  |  |  |  |
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|  | Tremujori III |  |  |  |  |  |
|  | Tremujori IV  |  |  |  |  |  |

|                                                            |                                          |                                      |                                              |                                             |                                                               |  |
|------------------------------------------------------------|------------------------------------------|--------------------------------------|----------------------------------------------|---------------------------------------------|---------------------------------------------------------------|--|
| Q5-I<br>Raporti<br>i lidhjeve<br>(log-in)<br>te suksesshme | Periudha<br>e mbledhjes<br>se te dhenave | Numri<br>i nevojshem<br>i vezhgimeve | Shuma totale<br>e tentativave<br>te lidhjeve | Shuma totale<br>e lidhjeve<br>te suksesshme | Raporti<br>i lidhjeve (log-in)<br>te suksesshme<br>(D/C*100)% |  |
|                                                            | A                                        | B                                    | C                                            | D                                           | E                                                             |  |
|                                                            | Tremujori I                              | 10000                                | 10000                                        | 9990                                        | 99%                                                           |  |
|                                                            | Tremujori II                             | 10000                                | 10000                                        | 9990                                        | 99%                                                           |  |
|                                                            | Tremujori III                            |                                      |                                              |                                             |                                                               |  |
|                                                            | Tremujori IV                             |                                      |                                              |                                             |                                                               |  |

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|-------------------------------------------------------------|------------------------------------------|--------------------------------------|-------------------------------------------|-------------------------------------------------|--|
| Q6-I<br>Vonesa<br>(koha e<br>transmetimit nje<br>drejtimsh) | Periudha<br>e mbledhjes<br>se te dhenave | Numri<br>i nevojshem<br>i vezhgimeve | Vlera mesatare<br>e voneses<br>(ne msek.) | Devijimi<br>standard<br>i voneses<br>(ne msek.) |  |
|                                                             | A                                        | B                                    | C                                         | D                                               |  |
|                                                             | Tremujori I                              | 1000                                 | 1.00201                                   | 0.04477                                         |  |
|                                                             | Tremujori II                             | 1000                                 | 1.00201                                   | 0.04477                                         |  |
|                                                             | Tremujori III                            |                                      |                                           |                                                 |  |
|                                                             | Tremujori IV                             |                                      |                                           |                                                 |  |

|                                               |                                          |                                   |                                       |                                                       |  |
|-----------------------------------------------|------------------------------------------|-----------------------------------|---------------------------------------|-------------------------------------------------------|--|
| Q7-I<br>Niveli<br>i ankesave per<br>perdorues | Periudha<br>e mbledhjes<br>se te dhenave | Numri<br>mesatar<br>i perdoruesve | Numri<br>i ankesave<br>te perdoruesve | Numri<br>i ankesave<br>per<br>perdorues<br>(C/B*100)% |  |
|                                               | A                                        | B                                 | C                                     | D                                                     |  |
|                                               | Tremujori I                              | 1311                              | 659                                   | 50.00%                                                |  |
|                                               | Tremujori II                             | 2925                              | 1325                                  | 45%                                                   |  |
|                                               | Tremujori III                            |                                   |                                       |                                                       |  |

|  |              |  |  |  |  |
|--|--------------|--|--|--|--|
|  | Tremujori IV |  |  |  |  |
|--|--------------|--|--|--|--|

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|---------------------------------|--------------------------------------------------------------------------------------|---------------------------------------------------------------------------------|------------------------------------------------------------------------|----------------------|
| etimin e te dhenave (ne kbit/s) |                                                                                      |                                                                                 |                                                                        |                      |
| Ne drejtimin upload             |                                                                                      |                                                                                 |                                                                        |                      |
| Numri<br>i vezhgimeve           | Shpejtesia<br>me e larte<br>e arritur<br>per 95% te<br>transmetimit te<br>te dhenave | Shpejtesia<br>me e ulet<br>e arritur<br>per 5% te<br>transmetimit te<br>dhenave | Vlera<br>mesatare<br>e shpejtesise<br>se transmetimit te<br>te dhenave | Devijimi<br>standard |
| 36234                           | 125000                                                                               | 22000                                                                           | 83000                                                                  |                      |
| 36234                           | 125000                                                                               | 22000                                                                           | 83000                                                                  |                      |
|                                 |                                                                                      |                                                                                 |                                                                        |                      |
|                                 |                                                                                      |                                                                                 |                                                                        |                      |